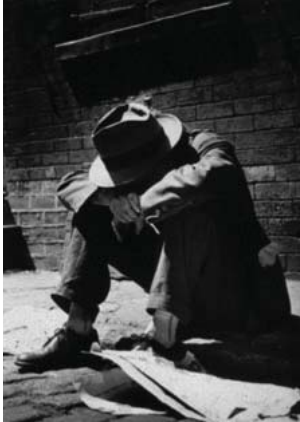


# Portfolio

Andrew L. Mayer

# Mayer Graphics



## Other graphic services let you down?

Come to **Mayer Graphics** where your graphic needs are handled with respect and consideration.

- Located in St. Louis to serve you directly
- No job too small to take care of
- Print-Web-Presentations
- Design-Production-Quick Changes
- Updates-Maintenance-Archival Storage
- Communications with personal touch
- Peace of mind for you with reliability
- Come to **Mayer Graphics!**

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# Mayer Graphics



**Deadlines got you  
in a vise?**

**Mayer Graphics** takes care of your deadlines so you can sleep easier at nights.

Deadlines are dreaded and stressful especially when you manage several projects and encounter time crunches that throw your schedules off.

**Mayer Graphics** sets up timelines with priority dates to bring your work on time and within budget.

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# Mayer Graphics



## **Stranded with no backup?**

Lost your files or need quick changes?

**Mayer Graphics** responds fast to your needs in or out of town.

You find that your files have been lost or corrupted and you have no backup.

**Mayer Graphics** maintains permanent archives of all your files and will deliver them to you through e-mail, downloads, express mail or courier services.

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# Mayer Graphics



## **You get personal attention.**

You are treated with respect and kindness as **Mayer Graphics** knows your work is important to you.

**Mayer Graphics** personally works with you on the design, production, timeline and budget of your work.

All questions, ideas and suggestions are discussed with you to get the best results for your satisfaction.

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# Mayer Graphics



## **Friendly communications.**

With **Mayer Graphics**, you feel comfortable asking questions.

Wondering about your graphic work?

**Mayer Graphics** keeps you informed on the progress of your work through phone, e-mail, text message and fax.

Walk-ins are always welcome too.

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# Mayer Graphics



**No surprises here.**

**Mayer Graphics** makes sure you have all the information to make the right decision on changes.

You expect the work to be done the way you want.

What about changes or snafus?

**Mayer Graphics** will explain them with you first before proceeding.

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# Mayer Graphics



**You are the hero!**

People are happy that you made the right decision to come to **Mayer Graphics**.

Managing graphic work is serious business.

A lot rides on your capability to handle the job right.

Bring your graphic work to **Mayer Graphics** and we will make you look good.

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W E S T E R N  
T H E A T E R

# TALES OF AN OLD WYOMING GUIDE

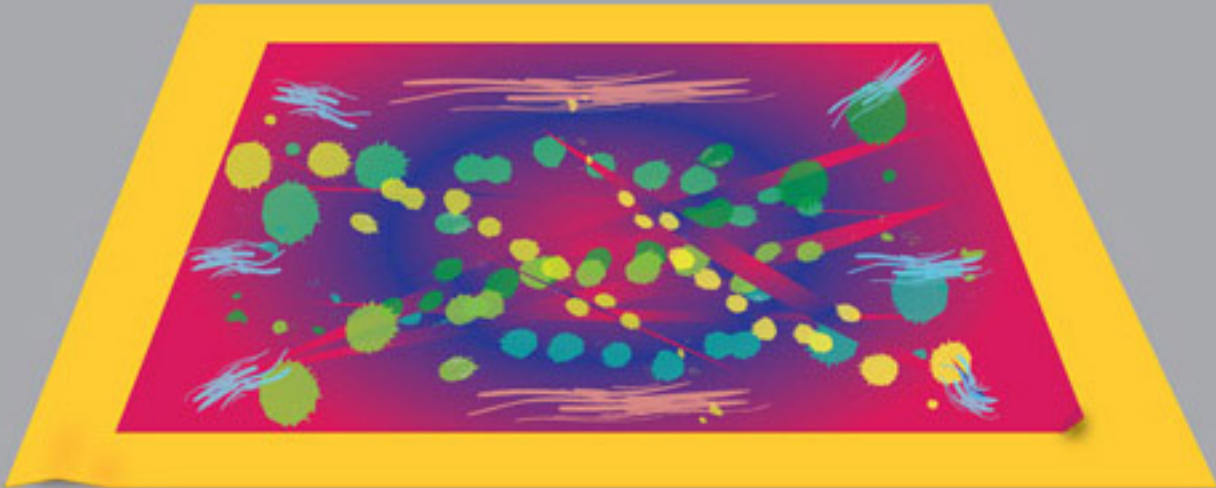
Wednesdays  
8:30 P.M.



**Make this tablemat happy.**

**Eat at an independent restaurant.  
(The food and service are better.)**

**St. Louis Independent Restaurants, Inc.**



*Crossroad Solutions Coach*

Life Transition Leadership



## **New Deaf Coach!**

**One FREE 30-minute  
coaching session here in person  
or on home videophone.**

**This offer is good only with Deborah.**

[deborah@crossroadsolutionscoach.com](mailto:deborah@crossroadsolutionscoach.com)






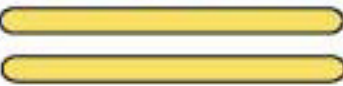
[crossroadsolutionscoach.com](http://crossroadsolutionscoach.com)

# Dog Feeding Instructions

For Mallory Monday, August 10 - Friday, August 14, 2009

Andrew: amayerstl@sbcglobal.net Deborah: mayerstl@aol.com Elena: cinnamonbears4@gmail.com

Lincoln Mayer 314.771.4458 Home 314.235.4019 Work Humane Society-Maryland Heights 314.951.1590

Schedule	Activity	Notes	Feeding
Early Morning	Let them out then bring them in.  Breakfast and fresh water  Let them out.	If raining, leash them and go out front.	<b>Breakfast with Medication</b>  Use small can.   <b>NOTE:</b> If not eaten, encourage dogs to eat. Let them out and back in. Then encourage again. If still not eaten, take bowl away and put food in bin. This applies to breakfast and dinner.
Lunchtime	Give them snacks.  Refill water bowl if needed.  Let them out.		<b>Lunch Snack</b> 
Dinnertime	Let them out then bring them in.  Dinner and fresh water  Let them out again.		<b>Dinner</b>  Use big can.
Evening	Give them their snacks.  Check water bowl.  Let them out.	Give Milk Bones first then rawhide sticks.	<b>Evening Snack</b>  
Walk	Walk dogs daily up the hill and to the left to Small Creek Lane.	You can bring the dogs to your house. Ask your parents first.	
Storms	If storm knocks out power, check on dogs and bring them over to your house if necessary. Text us.	You can play with them anytime.	

## On a Young Man's Birthday

**J**ACOB, today you are fourteen years old!  
What a wonderful time to be a young man!  
Many exciting adventures and discoveries await you.  
Now as you embark on your journey through life,  
I have some words of fatherly wisdom for you.

In this world, there are many trails  
Across the seven seas and to  
The far four corners of the Earth.  
Your trail that you make is the best.

As you walk with kings and queens,  
Also walk with the people  
For they make the world go.

Challenges will face you on the trail  
Yet have faith in yourself that you can succeed.  
Whatever you can do or dream you can, do it.  
You will find that dreams indeed come true.

As you go out in the world to pursue your dreams,  
We are with you in your heart and spirit.  
We will keep the fires burning to shine the way home  
Until you make your own fire to welcome us and all.

In your Book of Life, do good deeds to all and Nature.  
May happiness follow you everywhere and everyday  
Throughout all the years to come.

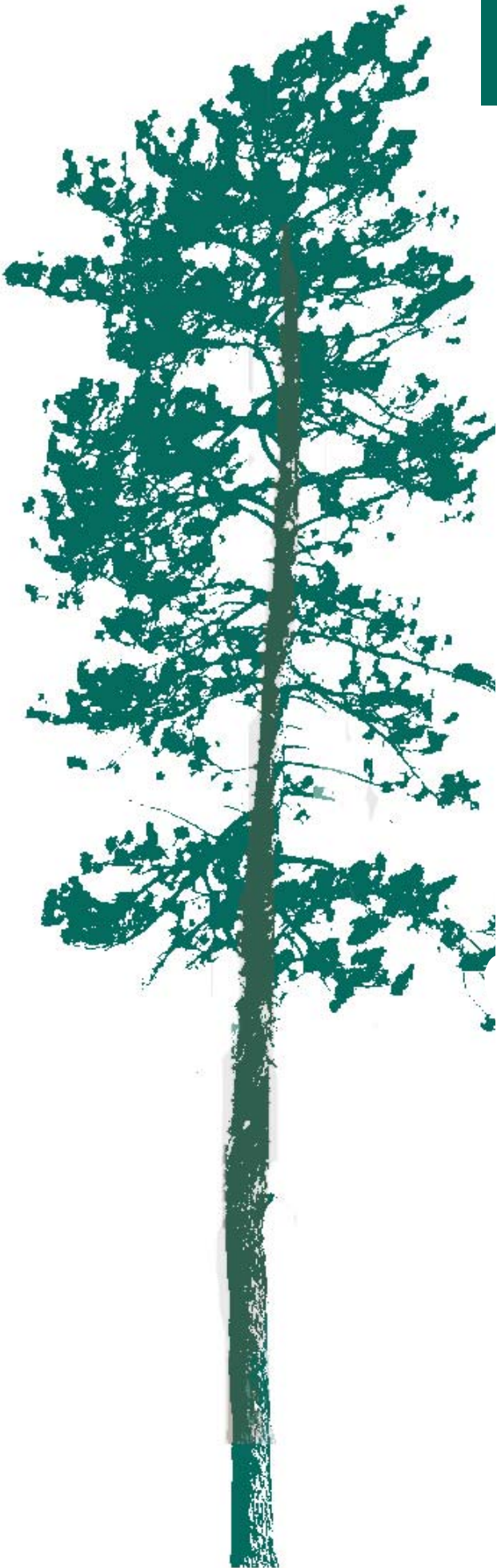
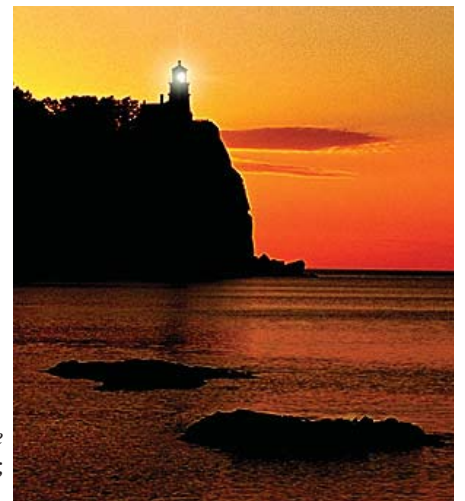
Happy Birthday, Jacob, with our very best wishes.

Love always,

Dad and Mom

February 9, 2010

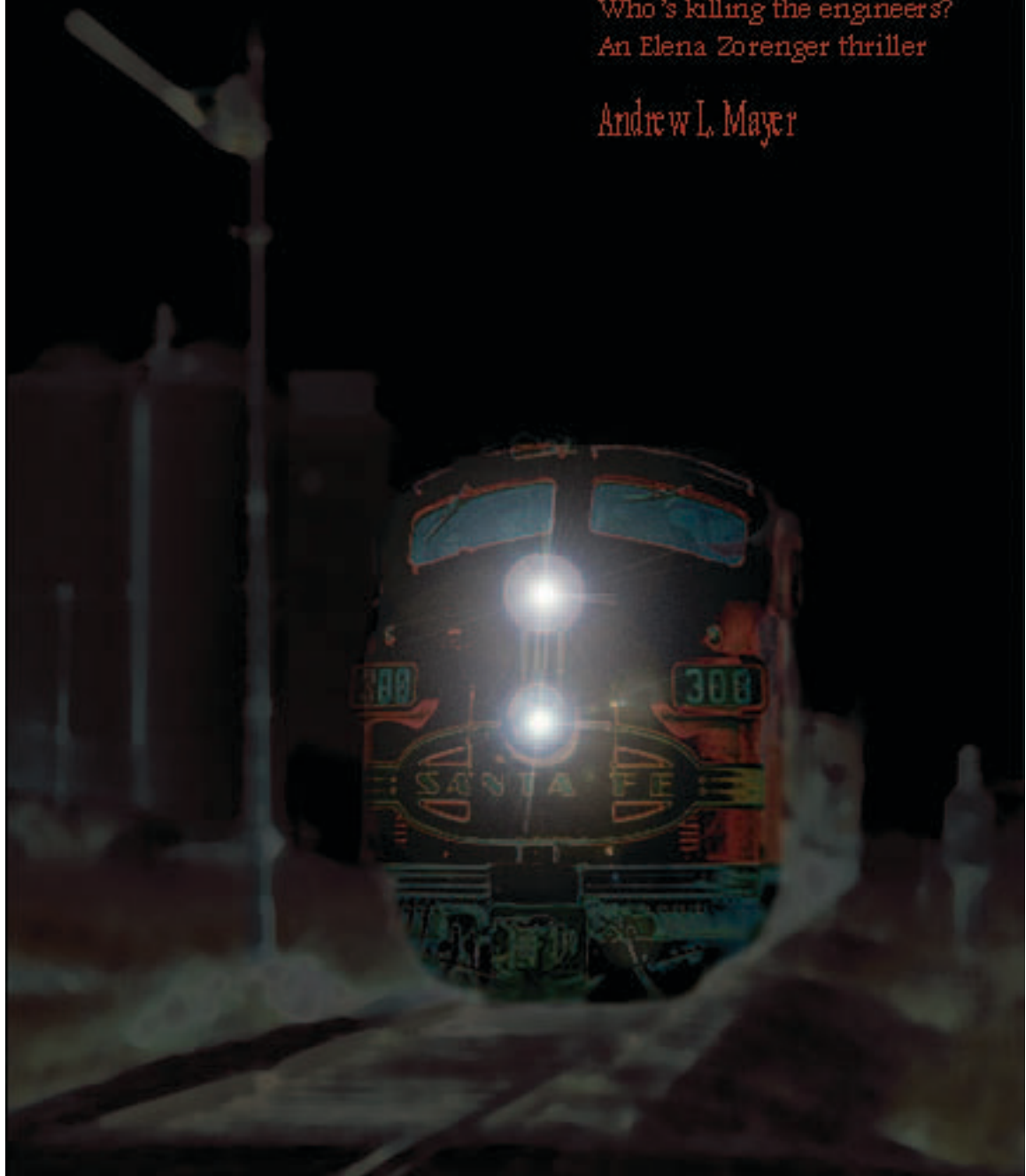
*Split Rock Lighthouse  
on Lake Superior,  
north of Duluth, MN*



# Murder on the Santa Fe

Who's killing the engineers?  
An Elena Zorenger thriller

Andrew L. Mayer



# OUTSTANDING!



"We loved it!" - *Union Pacific Librarians*

"A must-read novel!" - *St. Louis Today*

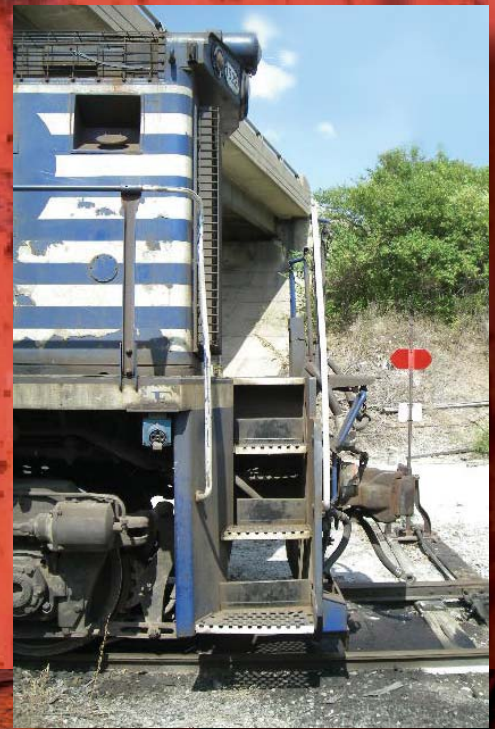
"For all readers!" - *MO Retired Engineers*

NEW!

*The Blue Engine and the Mountain*

Spring 2010

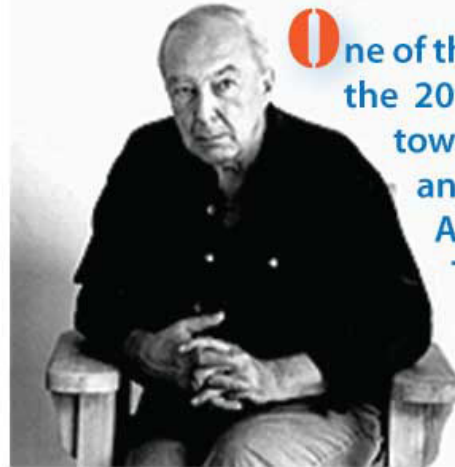
The Red Track Switcher and the Lonely Blue Engine  
Andrew L. Mayer



The Red Track  
Switcher  
and  
The Lonely Blue  
Engine

A Tale of Friendship

# JASPER JOHNS



**O**ne of the most important American artists of the 20th Century, Jasper Johns moved art towards recognizable images and figures, and represents the bridge between Abstract Expressionism and Pop Art. This work, painted early in Johns' career, illustrates his use of "things the mind already knows", such as a word or number as a vehicle for his expressive painting style.

Jasper Johns grew up in Allendale, South Carolina, and recounting this period in his life, he says, "In the place where I was a child, there were no artists and there was no art, so I really didn't know what that meant. I think I thought it meant that I would be in a situation different than the one that I was in."

Johns studied at the University of South Carolina from 1947 to 1948, a total of three semesters. He moved to New York City and studied briefly at Parsons School

of Design in 1949. While in New York, Johns met Robert Rauschenberg, Merce Cunningham and John Cage. Working together they explored the contemporary art scene, and began developing their ideas on art.

His work is often described as a 'Neo-Dadaist', as opposed to pop art, even though his subject matter often includes images and objects from popular culture.

Still, many compilations on pop art include Jasper Johns as a pop artist because of his artistic use of classical iconography.

Early works were composed based on simple schema such as flags, maps, targets, letters and numbers. Johns' treatment of the surface is often lush and painterly; he

is famous for incorporating such media as Encaustic (wax-based paint), and plaster relief in his paintings. Johns played with and presented opposites, contradictions, paradoxes, and ironies.

**"I certainly believe that everything I do is attached to my childhood," Johns, 1978**

Johns produces intaglio prints, sculptures and lithographs with similar motifs.

Johns' breakthrough move, which was to inform much later work by others, was to appropriate popular iconography for painting, thus allowing a set of familiar associations to answer the need for subject. Though the Abstract Expressionists disdained subject matter, in the end it could be said that they simply changed subjects. Johns neutralized the subject, so that something like pure paint-painted surface—could declare itself.

Johns currently lives in Connecticut.









*Children and Green Collies at Play*





AM

CREVE COEUR

DELICATESSA

Best Corn Beef Sandwiches in Town!

The Ozark Trail

GREAT RIVER ROAD

THE AMERICAN MIDWEST

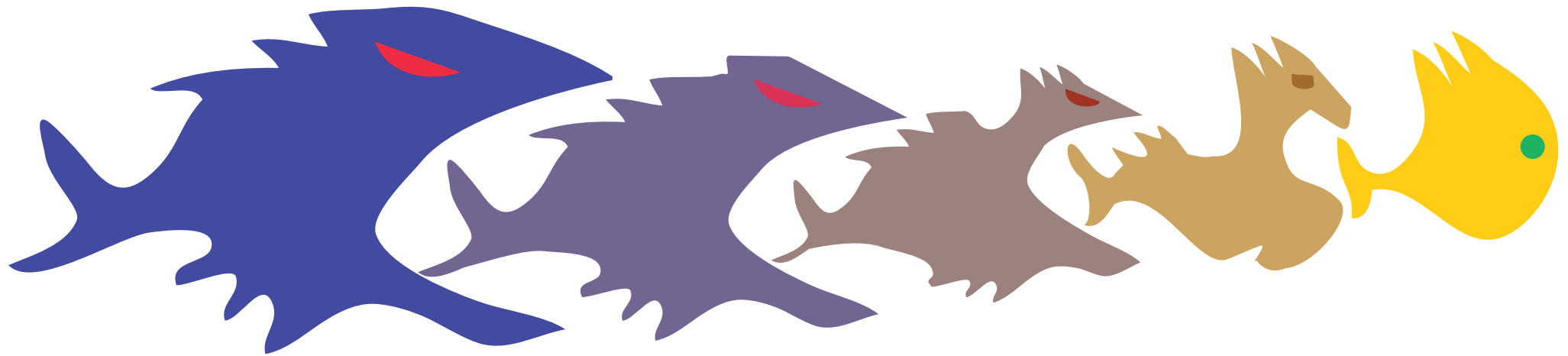
MOTC

St. Louis Deaf Teen Club



# Corporate Takeovers

Predatory Strategies to Acquisition of Key Businesses







# Dd

## Capital “D” Little “d” Deaf: *Implications for Adjustment*

*2nd Conference on  
the Impact of  
Increased Cultural  
Awareness on  
Self-Esteem and  
Identity of  
Deaf Persons*

Saturday, April 30, 2005  
8:30 AM - 4:00 PM

Horton Watkins  
Ladue High School  
1202 South Warson Road  
St. Louis, MO 63129

Presented by MoDARA

# WOMEN FROM VENUS MEN FROM MARS

A HILARIOUS MARRIAGE  
by JustMindy Deaf Performance  
Theron Parker and Mindy Moore

Saturday, April 30, 2005

7: 00 p.m.

Maryville University Theater

13550 Conway Road

Town and Country, MO 63141

\$15 before April 22

\$20 at door

\$10 students with ID



# RE-JEW-VENATE YOURSELF: MAPPING YOUR SPIRITUAL JOURNEY

## Jewish Deaf Fall Retreat

## October 7-10, 2007

Pearlstone Conference and Retreat Center  
30 minutes from BWI International Airport

Reisterstown, MD-NW of Baltimore  
Shuttle information on second page

Come to this wonderful Jewish Deaf fall retreat in scenic Maryland where you will meet other singles and couples from all Jewish walks of life who want to find a calming rhythm in their fast-paced lives and to develop maps for individual spiritual journeys to reconnect themselves through group discussions, coaching and activities among the autumn splendor and serenity of nature.

- Celebrate and appreciate your Jewish heritage
- Discuss Jewish spiritual experiences
- Develop your personal map for your spiritual journey
- A time for growth, discovery and renewal in the beauty of nature and warmth of friends

### Registration

Early Bird Rate before August 1 \$325

Regular Rate after August 1 \$375

Your registration includes retreat program and 4 days-3 nights lodging-double room with 3 kosher meals and snacks everyday.

**SPECIAL!** Registration includes early bird rate privileges for you and your family at the JDC 2008 National Conference.

Make check payable to Jewish Deaf Congress, Inc. and mail to:

Allon Yomtov

215 W. 95th Street, 11K

New York, NY 10025

E-Mail: [allony@yahoo.com](mailto:allony@yahoo.com)

Questions: E-mail Deborah Mayer at [mayerstl@aol.com](mailto:mayerstl@aol.com)

Visit [www.JewishDeafCongress.org](http://www.JewishDeafCongress.org)

Visit [www.PearlstoneCenter.org](http://www.PearlstoneCenter.org)

### Jewish Deaf Congress Fall 2007 Retreat Program

Sunday Arrive early afternoon  
Warmup Social  
Dinner  
Evening Fun Activity  
Campfire with S'mores and Storytelling

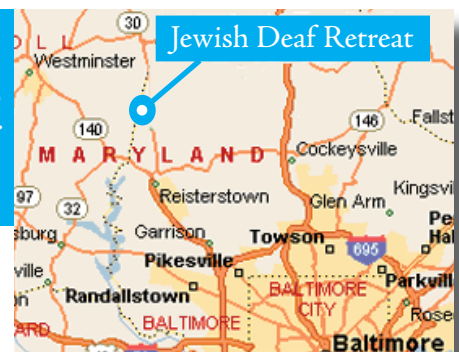
Monday-Tuesday  
Morning  
Yoga-Mediation-Outdoor Activity  
Expand Your Creative Horizon  
Late Morning-Early Afternoon  
Group Activities  
Develop Personal Spiritual Journey Map  
Late Afternoon  
Outdoor Activities, Cooking Class,  
Spirituality Discussion Group  
Evening  
Fun Activity  
Campfire with S'mores

Wednesday Morning  
Special Activity  
Conclusion-Friendship Circle  
Afterward-Goodbyes-Depart

See You at the JDC 2008 National Conference!

Click here  
for directions to  
the Jewish Deaf  
Retreat

Pearlstone Center  
5425 Mt. Gilead Rd  
Reisterstown, MD  
21136



# Registration Form

Student \_\_\_\_\_ name \_\_\_\_\_

What year are you? Junior \_\_\_\_\_ Senior \_\_\_\_\_

Phone ( \_\_\_\_\_ ) \_\_\_\_\_

Indicate voice and/or TTY

E-Mail \_\_\_\_\_

Address \_\_\_\_\_

City, State, Zip

School name \_\_\_\_\_

Teacher's name \_\_\_\_\_

Pizza and soft drinks will be provided for lunch.

Lunch Cost: \$6.00 per student

No charge if student brings own lunch.

Total \$ \_\_\_\_\_

Make check payable to Deborah Mayer.

Mail registration form and check to:

Workshop Registration  
Deborah Mayer  
12 Wedgewood Lane  
Creve Coeur, MO 63141

Register by Monday, September 20, 2004.

Limited seating. First-come, first-served.

Please register early!

# About the Speakers

**D**eborah Mayer of Creve Coeur, MO, is deaf and a native of Kansas City, MO. She received her associate degree in General Education from Johnson County Community College of Overland Park, KS., her bachelor's degree in Deaf Education from the University of Tennessee at Knoxville and her master's degree in Deafness Rehabilitation and Counseling from New York University in New York City.

Before moving to St. Louis, Mayer was the director for the Program for Deaf and Hard of Hearing Adults at Lehman College in New York City. Prior to Lehman College, she was a counselor in the Program for Deaf Adults at LaGuardia Community College in NYC.

Mayer is a Postsecondary Education Programs Network (PEPNet) deafness consultant for the Midwest Center for Postsecondary Outreach (MCPO). She is also a Relay Missouri outreach specialist, an adjunct professor in the rehabilitation counseling department at Maryville University and a Jewish deaf community consultant for Congregation Shaare Emeth in St. Louis. Mayer is a local and national educator, consultant, facilitator and a strong advocate for deaf children's rights.

**J**une Prusak was born deaf to deaf parents in Chicago. She attended a mainstreamed school and took self-contained classes with other deaf and hard of hearing students.

Prusak received her bachelor's degree in Recreation and Leisure Studies: Therapeutic Recreation from Gallaudet University in Washington, D.C. She also took several graduate courses in Deaf Education at Western Maryland College in Westminster, MD.

Prusak is in her seventh year as manager of the youth program at the Chicago Hearing Society. She also runs the Adult Role Model in Education of the Deaf program for deaf and hard of hearing school-age students.

Prusak was a camp counselor at Alaska Camp Aurora for the past two summers working with deaf and hard of hearing children. She attended the Colorado Outward Bound School with a deaf group in 2002, mountaineering for 23 days in the Rocky Mountains.

Prusak is actively involved with the West Suburbs Association for the Deaf club and its sports teams. She enjoys a life-long passion for sports, particularly softball, volleyball, basketball, swimming and bowling.

# What Now? Life after High School

1st Annual Transition and Leadership Workshop for Greater St. Louis Area Deaf and Hard of Hearing Students

Saturday, October 16, 2004  
8:30 a.m.-3:30 a.m.

Ladue Middle School  
9701 Conway Road  
Ladue and Conway Roads

Sponsored by  
Special School District of St. Louis County  
and  
Midwest Center for Postsecondary Outreach site  
at William Rainey Harper College, Palatine, IL



# About the Workshop

In this day-long workshop, "What Now? Life after High School," deaf and hard of hearing high school students in their junior and senior years will learn how to make important choices about their futures: education and jobs.

The day-long workshop will be divided into two parts. The morning presentation, "What Now? Life after High School," will be given by a dynamic deaf speaker, Deborah Mayer of Creve Coeur, MO.

The afternoon program features team activities where students learn the importance of developing plans for a rewarding future, communicating with each other and setting goals. June Prusak, a dynamic deaf presenter from Chicago, IL, will lead the activities.

This exciting workshop is sponsored by the Special School District of St. Louis County and the Midwest Center for Postsecondary Outreach site at William Rainey Harper College of Palatine, IL.

This event is free, except for a fee of \$6.00 per student for lunch (pizza and a soft drink) or they can bring their lunch at no charge.

There will be a maximum of 45 students!  
First come, first served!

Deadline: Monday, September 20, 2004.

*No at-workshop site registrations accepted!*

# Workshop Program

What Now? Life after High School  
Saturday, October 16, 2004  
8:30 a.m. to 3:30 p.m.  
Ladue Middle School  
9701 Conway Road  
Corner of Clayton and Conway Roads

- 8:30 a.m. Doors open
- 8:45 a.m. Welcome and Introductions
- 9-11 a.m. What Now?  
Life after High School  
Speaker: Deborah Mayer  
PEPNet Consultant
- 11-11:30 a.m. Group discussion
- 11:30-12:30 p.m. Lunch
- 12:30-3 p.m. Team Course Activities  
Leader: June Prusak  
Manager, Youth Program  
Chicago Hearing Society
- 3-3:30 p.m. Wrap-Up  
and  
Fill out evaluation form

Don't forget to register now!  
Deadline: Monday, September 20, 2004  
First come, first served!

For more information, please contact:  
Deborah Mayer  
314.567.1780 TTY  
MayerStL@aol.com

# Special thanks go to

Ken Alexander  
Area Coordinator  
Countywide Program for Students  
Who are Deaf/Hard of Hearing  
Special School District  
of St. Louis County

Denise Kavin  
Assistant Director  
Midwest Center for Postsecondary  
Outreach site (MCPO)  
at William Rainey Harper College  
Palatine, IL  
[www.mcpo.org](http://www.mcpo.org)

Ladue Middle School  
Ladue School District  
Ladue, MO

Deborah Mayer  
Deafness Consultant  
Postsecondary Education  
Programs Network (PEPNet)  
Creve Coeur, MO

June Prusak  
Manager  
Youth Program  
Chicago Hearing Society  
A Division of Anixter Center

# ADARA National Conference



Located on the St. Louis riverfront across from the world-famous Gateway Arch.

May 24-26, 2007  
St. Louis, MO  
Millennium Hotel

Easy access to the new Busch Stadium, historic Laclede's Landing, shops, and restaurants.

Coming Full Circle:  
*Deaf Services:*  
*Past, Present*  
*and Future*  
*1966-2007*

Ride Metrolink to Clayton, Forest Park and the airport.

Attend the 40th anniversary gala event.

For more  
information:  
[www.adara.org](http://www.adara.org)

Be sure to mark your calendar for this important conference. See you in St. Louis!

# Registration Form for ADARA 2007 National Conference

Name \_\_\_\_\_ Title \_\_\_\_\_

Agency \_\_\_\_\_

Street \_\_\_\_\_ City/State/Zip \_\_\_\_\_

Work Phone \_\_\_V \_\_\_TTY \_\_\_\_\_ Home Phone \_\_\_V \_\_\_TTY \_\_\_\_\_

Fax \_\_\_\_\_ E-Mail \_\_\_\_\_

In case of an emergency contact: Name \_\_\_\_\_

Phone \_\_\_V \_\_\_TTY \_\_\_\_\_ Relationship to you: \_\_\_\_\_

Is this your first ADARA Conference? \_\_\_Yes \_\_\_No

**Accessibility Needs:** Sign language interpreters and captioning services will be provided for all sessions. While every effort will be made to provide additional services that are requested, we cannot guarantee accommodations requested after March 30, 2007. Participants are encouraged to bring their own support service providers (SSPs). For additional information, contact Suzanne Dennis at Suzanne.Dennis@jocogov.org

**Check below if you are in need of the following:**

- \_\_\_ Tactile Interpreter  
 \_\_\_ Close-Vision Interpreter  
 \_\_\_ Assisted Listening Device  
 \_\_\_ Other \_\_\_\_\_

## Section A Registration Fees

	Early Bird I	Early Bird II	On-Site
	2/28/07	4/6/07	After 4/6/07
ADARA Members 3-day Conference Rate	___\$275	___\$300	___\$330
Non-Members (Includes 1yr ADARA Membership)	___\$330	___\$355	___\$385
Retired/Full-Time Student* ADARA Members	___\$165	___\$190	___\$215
Retired/Full-Time Student* ADARA Non-Members	___\$200	___\$225	___\$245
One-Day Registration ADARA Members/Non-Members	___\$150	___\$160	___\$175
One-Day Retired/Full-Time Student*	___\$100	___\$125	___\$155

\*9+ credits/semester. Bring current student ID card.

## Section B Pre-Conference Wednesday, May 23, 2007 \_\_\_\$35

Select one session:

- \_\_\_ Session 1 Effective Communication and the ADA  
 \_\_\_ Session 2 Emergency Preparedness with Deaf/Hard of Hearing  
 \_\_\_ Session 3 Weekend and Summer Programs for Deaf, Hard of Hearing, and Cochlear Implanted Youth – Current Status and a Call to Action

## Section C Gene Peterson Memorial Luncheon Friday, May 25, 2007 \_\_\_\$40

Select one plate: \_\_\_Chicken \_\_\_Beef \_\_\_Vegetarian

# Payment Form for ADARA 2007 National Conference

## Total Fees

Section A Registration \$ \_\_\_\_\_

Section B Pre-Conference \$ \_\_\_\_\_

Section C Peterson Luncheon \$ \_\_\_\_\_

Total: \$ \_\_\_\_\_

## Payment Method

\_\_\_\_\_ Check enclosed *Made payable to ADARA 2007 Conference*

\_\_\_\_\_ Purchase Order *Full payment only*

\_\_\_\_\_ Credit Card    \_\_\_MasterCard    \_\_\_Visa

Account# \_\_\_\_\_

Exp. Date \_\_\_\_\_

Name on card \_\_\_\_\_

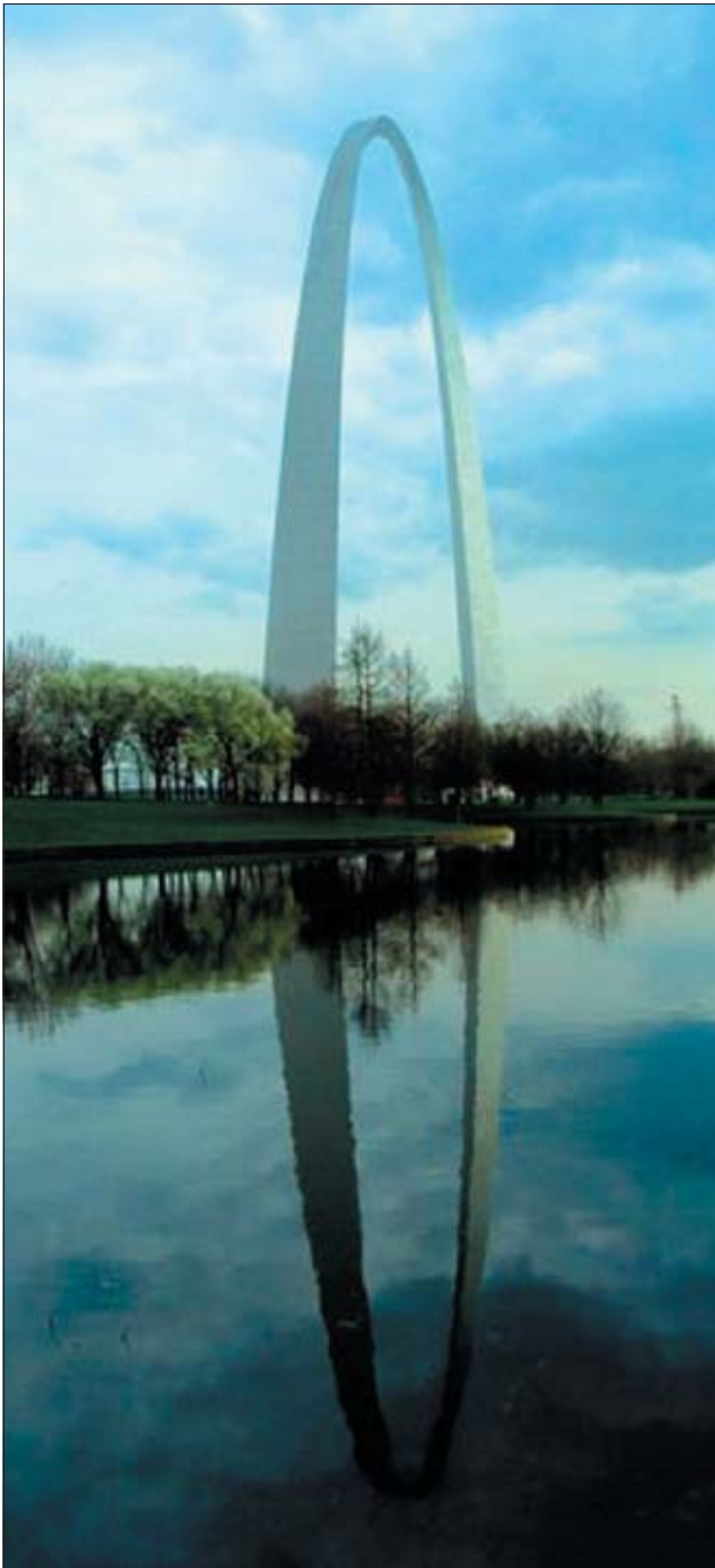
Cardholder signature \_\_\_\_\_

Credit card users may fax or phone registration forms to Janice Cobb at:  
573-445-5088 Fax or 573-445-5005 V/TTY

Mail registration forms and payment to: ADARA 2007 National Conference  
c/o Janice Cobb, Registration Chair  
311 N. Bernadette Drive, Suite C  
Columbia, MO 65203



See you in St. Louis!



Come home  
to St. Louis  
where  
**ADARA**  
began!

**ADARA**  
**2007**  
**National**  
**Conference**

Coming Full Circle:  
*Deaf Services:*  
*Past, Present*  
*and Future*  
*1966-2007*

May 23-26, 2007

Registration Booklet

# Conference Highlights

- Opening Plenary**      *Where did ADARA come from?-The history of ADARA*  
William E. Woodrick, Professor Emeritus, University of Tennessee-Knoxville
- Plenary**      *Past Services: Coming Full Circle at ADARA: 40 Years of Advocacy for Improving Services to Persons who are Deaf and Low-Functioning or At Risk*  
University of Arkansas Rehabilitation and Training Center for  
Persons who are Deaf or Hard of Hearing  
Douglas Watson, Ph.D., Director, Center  
Glenn B. Anderson, Ph.D., Director, Training  
Steven E. Boone, Ph.D., Director, Research
- Plenary**      *Special Interest Groups Panel*
- Luncheon/  
Closing Plenary**      *Future Services: Coming Full Circle*  
Bobbi Beth Scoggins, Executive Director, Kentucky Commission on D/HH  
Christopher D. Wagner, Executive Director, Community Center for the  
Deaf and Hard of Hearing in Manatee and Sarasota Counties, Florida
- Concurrent Sessions**      Five-six workshops per concurrent sessions on direct and indirect services, administrative, technology, legal and legislative issues.



## Gene Peterson Memorial Luncheon

## Social/Networking/Book Signing Reception

---

# Conference Schedule

### Tuesday, May 22, 2007

5:00-9:00 ADARA Board Meeting

### Wednesday, May 23, 2007

8:00-4:00 Registration Open

9:00-4:30 Pre-Conference Sessions

9:00-4:30 ADARA Board Meeting

11:00-6:00 Exhibit Setup

6:00-8:00 Registration Open

7:00-8:45 Opening Plenary: *ADARA History*

8:45-10:00 Welcome Reception

### Thursday, May 24, 2007

7:30-11:30 Registration Open

8:00-9:00 Poster Session and  
Continental Breakfast

8:00-9:30 ADARA Business Meeting

9:00-6:00 Exhibits Open

9:30-10:45 Plenary: *Past Services*

11:00-12:15 Concurrent Sessions

12:15-1:30 Lunch on your own

1:00-2:30 Registration Open

1:30-2:45 Concurrent Sessions

2:45-3:15 Break

3:15-4:30 Concurrent Sessions

7:00-9:00 Social/Networking Receptions

### Friday, May 25, 2007

8:00-11:30 Registration Open

7:30-8:30 Continental Breakfast

8:00-5:00 Exhibits Open

8:30-9:45 Concurrent Sessions

9:45-10:00 Break

10:00-11:45 Plenary: *Special Interest Groups*

11:45-1:00 Lunch on your own

11:45-1:00 Gene Peterson Memorial Luncheon

1:00-2:30 Registration Open

1:00-2:30 Special Interest Groups Discussion

2:30-2:45 Break

2:45-4:15 Concurrent Sessions

4:30-6:00 Book Signing Reception

Evening On your own

### Saturday, May 26, 2007

8:00-11:00 Registration Open

7:30-8:30 Continental Breakfast

8:00-12:00 Exhibits Open

8:30-10:00 Concurrent Sessions

10:00-10:15 Break

10:15-11:45 Concurrent Sessions

12:00-2:00 Luncheon/Closing Plenary:  
*Future Services*

## Hotel Information

The Millennium Hotel St. Louis is on the banks of the Mississippi River next to the world-famous Gateway Arch. The hotel is a short walk from dining, entertainment, shopping venues and the new baseball park. Four major interstates are nearby and the Lambert International Airport is 20 minutes away.

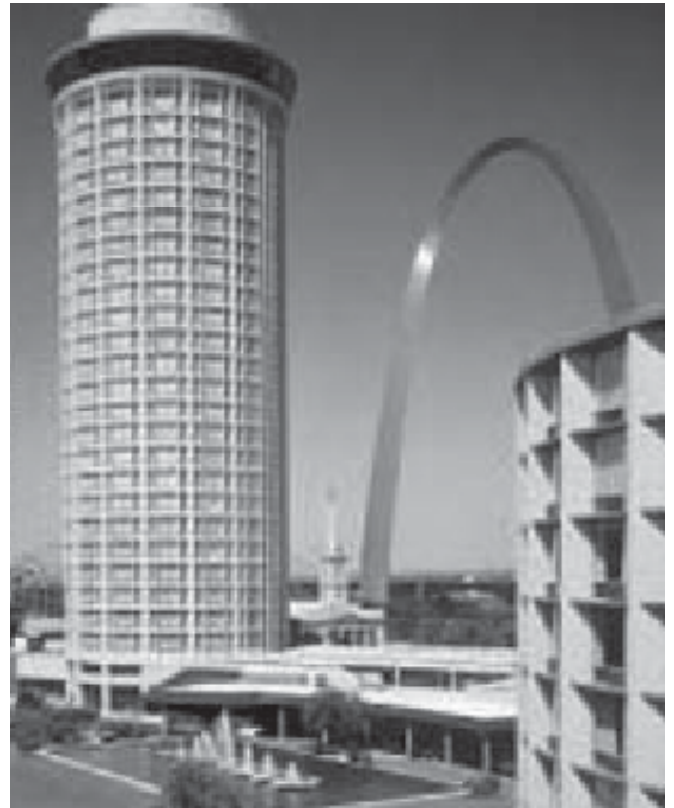
Participants must make their own lodging reservations with the hotel. Room rates are \$119.00 for single/double occupancy. Check-in time is 3 p.m. and check-out is 12 noon. When making your reservation, allow the front desk to know it is for the ADARA conference. Also, reservations can be made online at <http://reservations.synxis.com/LBE/rez.aspx?Hotel=11544&Chain=5303&lang=1&group=ADARA>

The Millennium Hotel does not provide shuttle services to or from Lambert International Airport. However, the Trans Express Shuttle Service can be accessed from the baggage claim at the airport. Fares are \$15 one-way and \$25 round trip.

The Metrolink lightrail train from the airport is another option and the closest station to the Millennium Hotel is three blocks away. To use Metrolink, go to the Metrolink station at the airport, get on the train, get off at Busch Stadium on Clark Street and walk east—the hotel is on 4th and Clark. The fare is \$3.50 each way. Further information about the Metrolink can be found at <http://www.metrostlouis.org/MetroLink/MLtimetables.asp>

The hotel offers many amenities including a fitness center, seasonal indoor and outdoor swimming pools, a game room and breathtaking closeup views of the Gateway Arch. There are two restaurants, a bar, and a grab-and-go café. Guest rooms include high speed internet access and the basic necessities.

If you have special requirements, please contact the hotel at 314-241-9500 or come to the front counter. We want you to enjoy your visit to St. Louis and the ADARA conference in total comfort at the Millennium Hotel St. Louis.



### **The Millennium Hotel St. Louis**

200 South 4th Street  
St. Louis, MO 63102

314-241-9500 v

314-241-6171 fax

[www.millenniumhotels.com](http://www.millenniumhotels.com)

## Plenary Speakers



Glenn B. Anderson



Steven E. Boone



Bobbi Beth Scoggins



Chris D. Wagner



Douglas Watson



William E. Woodrick



Alan R. Abarbanell

### **SPECIAL!**

Alan "Abababa" Abarbanell is the Master of Ceremonies at the Plenary sessions and other events during the ADARA 2007 national conference.

### **ADARA 2007 National Conference**

c/o Janice Cobb, Registration Chair  
311 N. Bernadette Drive, Suite C  
Columbia, MO 65203

***Register early!***



# Your Leadership: *For or Against You?*

Presenters:

Deborah S. Mayer, MA, CRC, Leadership Coach

Mary Jo Corcoran, MEd, Certified Parent Coach

# Relay Missouri

Spring 2004

Relay **MO**  
Relay Missouri dial 711

## CapTel™ approved for use in Missouri



**S**tate-of-the-art telephone technology which displays text on a screen as the voice caller speaks to someone deaf or hard of hearing will become a part of Relay Missouri under a decision reached by the Missouri Public Service Commission.

Called Captioned Telephone Voice Carry Over (VCO), this technology using a Captioned Telephone (CapTel™), has been used on a trial basis in Missouri since February of 2003. Approximately 100 people participated in the trial. Missouri was one of the first states to use the technology on a trial basis.

Utilizing voice recognition software to translate an operator's spoken word to text, these telephones allow the user to listen and read the text of what the other party has said almost simultaneously on one standard telephone line. Prior to this type of technology, traditional voice carry over technology utilized manual typing to deliver the spoken information and required two telephone lines to deliver both the audio and text information to a consumer.

The Commission approved making this type of technology available to eligible customers in Missouri. At the same time, the Commission determined that it would not change the current Relay Missouri surcharge of 10 cents a month per telephone access line in Missouri. Under state law, the Relay Missouri surcharge is reviewed at least every two

years, but not more than on an annual basis. The Commission last set the Relay Missouri surcharge in April 2003.

**How this technology works:** A caller using a CapTel™ phone dials the telephone number of the party they seek to communicate with. The captioned telephone routes the call through to a call center, connecting the call to the called party. At the call center, a specially trained operator re-voices whatever is said by the called party. Those words from the operator are then converted by a computer to text, are sent over the telephone line, and almost immediately appear as words on a display screen on the captioned telephone for the user to read. The CapTel™ phone user can also hear, to their best ability, the voice of the called party through an amplified headset.

The Missouri Assistive Technology Advisory Council is responsible for distribution of CapTel™ phone sets and other types of adaptive telephone equipment needed by Missourians with disabilities. To be eligible for adaptive equipment, the person must:

- 1) be a Missouri resident;
- 2) have an active telephone in their home;
- 3) have a certified disability preventing them from accessing or effectively using basic telephone services with standard telephone equipment; and
- 4) have an annual adjusted income of less than \$60,000.

For more information, please call 1-800-647-8557 (voice) or 1-800-647-8558 (TTY).

**Background:** The Missouri Public Service Commission oversees the administration of Relay Missouri in the state. Relay Missouri began, under Missouri law, in 1991 and provides deaf, hard-of-hearing and speech-impaired citizens access to the telephone network. Relay Missouri is currently provided in Missouri through a contract with Sprint.

If you are hard of hearing and want to see if you qualify a free CapTel™ phone, please contact:

Gay Jones  
TAP for Telephone Program Coordinator  
Missouri Assistive Technology Council  
4731 S. Cochise, Suite 114  
Independence, MO 64055  
(800) 647-8557 (Voice)  
(800) 647-8558 (TTY)  
(816) 373-9314 (FAX)  
Email: [gayjones@swbell.net](mailto:gayjones@swbell.net)

Questions about CapTel™ service, please contact:

Dennis Selznick  
Sprint CapTel Account Manager  
1801 Park 270 Drive, Suite 100  
St. Louis, MO 63146  
(866) 234-4318 (V)  
(636) 530-4416 (TTY)  
(636) 530-4381 (FAX)  
Email: [dennis.a.selznick@mail.sprint.com](mailto:dennis.a.selznick@mail.sprint.com)

# From Matthew Gwynn's Desk



**Always ready to help.** *Matthew Gwynn, Relay Missouri Account Manager*

I hope you will enjoy reading this issue of the Relay Missouri newsletter! Exciting new articles, interviews, press releases and product information are now at the tips of your fingers to increase your knowledge of relay services. Are you being kept up to date?

Fellow account manager Dennis Selznick and I travel over much of the state to personally get relay information past your eyes and into your hands.

We're thrilled to spread Relay Missouri to your communities and to get the word out about how to meet your communication needs.

In this edition, you'll read about the latest and great news on CapTel™, the "Captioned Telephone" service in Missouri. CapTel™ is now available as a full service to all deaf and hard of hearing residents of the Show Me State. For more information and details, please read the newsletter insert about CapTel™.

We recently received an award from the Missouri Rehabilitation Association (MRA) in recognition of Relay Missouri as a leader in community service. Our support with Video Relay Service (VRS) units in rehabilitation centers throughout the state has given clients the ability to make VRS calls around the United States.

They use VRS to call for employment interviews, doctor appointments, pizza, flowers and more. The VRS units reinforces the MRA mission to empower the deaf community to

achieve job placement, self-reliance and independence.

Relay Missouri held a "Taste of Technology" event in mid-June in Kansas City. We showed off all aspects of relay technology to over eighty people who attended this event. The interactive exhibition enabled all of their senses to experience new and exciting communication avenues open to them. This event was such a wonderful opportunity for the deaf community to come out and support each other on learning so many relay technologies that may be new to them.

All in all, it's been a great ride these past few months and I'm looking forward to the National Association of the Deaf 2004 conference in Kansas City during July 6-10. It should be a great event with approximately 2,000 in attendance from all over the world.

So, until next time, if you have any questions, comments, or feedback about Relay Missouri, please contact me at [matthew.gwynn@mail.sprint.com](mailto:matthew.gwynn@mail.sprint.com) since I love to get your e-mails!

## Relay Missouri Calendar of events in the Show-Me State

### Special Events

June 6	Kansas City
Relay Missouri Center 13th Anniversary	
July 6-10	Kansas City
National Association of the Deaf Conference	

### Presentations

June 12	Kansas City
Taste of Technology	
June 29	Clarence
L.E.A.D. Deaf Teen Institute	
July 31	Springfield
Taste of Technology	
2 Relay <i>Missouri</i>	

### Exhibit Booths

June 17-20	St. Joseph Institute for the Deaf	St. Louis
	Alumni Association Reunion and Golf Tournament	
June 19	Six Flags Deaf Awareness Day	St. Louis
September 11	Silver Dollar City Deaf Awareness Day	Branson
October 29-31	MCDHH Statewide Interpreter Conference	Lake of the Ozarks

# *Sprint Relay Wireless<sup>SM</sup> is here!*

Quick and easy mobile access to Sprint Relay Online<sup>SM</sup>

**S**print Relay Wireless<sup>SM</sup> is an easy way to make a relay call while mobile. Powered by GoAmerica<sup>TM</sup>, the provider of WyndTell<sup>®</sup> service, Sprint Relay Wireless enables users, for the first time, to connect to Sprint Relay Online<sup>SM</sup> from virtually anywhere using a choice of wireless handheld devices and pagers.

“Sprint Relay Wireless effectively makes calling via relay—from the park, the restaurant, or even the airport— as easy as connecting to Sprint Relay Online from a computer,” said Mike Ligas, region vice president, Sprint Relay. “We’re excited to continue delivering on our commitment to provide communication, anytime, anyplace, for the deaf and hard of hearing communities. Working with GoAmerica was a great match because of their experience in wireless technology as well as their experience with their WyndTell customer base.”

The service will be widely available on a variety of handheld devices in the future. The service will be free to use.

“Our WyndTell customers have expressed a strong desire to access relay from their wireless devices,” said Joe Karp, vice president of marketing for GoAmerica. “Building the technology and extending access to Sprint Relay Online was the natural choice given the popularity of the Sprint service within the Deaf Community.”

Sprint Relay Wireless blends the easy-to-use capabilities of Sprint Relay Online with the power of WyndTell service. The service is immediately



accessible through the RIM 850, RIM 857 and RIM 950 pagers running WyndTell service or Deafwireless service, and on an additional device by the end of June. Those interested in the wireless service can send an email including contact information to [srw@goamerica.com](mailto:srw@goamerica.com).

Users of WyndTell service via the RIM 950 device can access Sprint Relay Wireless by choosing “Relay” in the service’s TTYchat feature.

Then they simply choose a number to be dialed from their address book, or enter a new number. Once entered, the call proceeds as a standard relay call with the operator and user interacting on the wireless device, as they would on a computer connected to Sprint

Relay Online. RIM users also can copy and paste or save transcripts of relay conversations. There is no charge for placing Sprint Relay Wireless calls.

“When we developed this service, we wanted to make sure it felt as natural to use as Sprint’s popular online service,” said Karp. “Simple things like the ability to dial people already entered in the user’s address book, the ability to save conversations and having a recent call list are very important to users.”

For more information about Sprint relay services or Relay Missouri services, visit [www.sprintrelay.com](http://www.sprintrelay.com) or [www.relaymissouri.com](http://www.relaymissouri.com)

For more information about WyndTell products and services, visit [www.goamerica.com](http://www.goamerica.com).

# Everything Wireless

An Interview with  
Andy Foster, Owner  
*Everything Wireless*

On May 11, Andy Foster opened his store, *Everything Wireless*, in Creve Coeur, a suburban town of St. Louis, MO.

His store features easy one-stop shopping for wireless products for deaf, hard of hearing, speech-disabled and hearing customers.

*Everything Wireless* was set up to provide a friendly environment for deaf, hard of hearing and speech-disabled customers looking for a wireless product.

“Shopping for a wireless product is confusing,” said Andy Foster, owner of *Everything Wireless*. “Often, the customer either buys the wrong product or simply gives up because of communication barriers. In this store, we use clear sign language and easy lipreading to help deaf, hard of hearing and speech-disabled customers to choose the correct wireless product, provide hands-on experiences and answer any questions they ask.”

*Everything Wireless* has wireless phones, pagers, FM systems and information about wireless laptop computers and service programs.

Customers have the opportunity to use *Everything Wireless* products to connect to Relay Missouri, in wireless, online or video mode as part of their shopping experience.



**Proud Businessman:** Andy Foster shows off a line of wireless products in his new store.

Foster is a native of St. Louis. He attended St. Joseph Institute for the Deaf and Chaminade High School. He has a bachelor degree in criminal justice from Rochester Institute of Technology in Rochester, NY and a master degree in deaf education from Illinois State University in Normal, IL.

Foster has worked in corporate, non-profit, government and start-up workplaces in Chicago and Washington, D.C. Also, he was subcontracted by Sprint to install webcams for video relay service users. He worked with Kim Bianco-Majeri, Government Account Executive, Sprint TRS sales, whom they were college classmates.

Foster's goal is to show the advantages of wireless technologies over traditional telecommunications to deaf, hard of hearing and speech-disabled customers

*Everything Wireless* also provides free webcams and D-Link videophones plus installation for Missourians only. Foster also installs webcams and D-Link videophones on the Illinois side of the St. Louis regional area.

Visit *Everything Wireless* at 13015 Olive Arcade Plaza in Creve Coeur or contact Andy Foster at [andy@ewstores.com](mailto:andy@ewstores.com), 314.205.1221, or voice mail: 866.410.5787 x25580.

# *An interview with Matthew Gwynn*

## *Relay Missouri Account Manager*

**M**atthew Gwynn was born in New Brunswick, NJ and before his first birthday, moved to South Bend, IN where his father taught at the University of Notre Dame.

He graduated from the New Mexico School for the Deaf and attended Gallaudet University where he earned a bachelor's degree in American Government in 1985.

Following graduation, Gwynn served as an office assistant in the office of U.S. Congressman Spencer R-PA on the Subcommittee Staff for Higher Education (Research).

From 1986 to 1987, Gwynn worked as a residential advisor/counselor at the Maryland School for the Deaf in Columbia, MD.

He went on to New York City to earn a master's degree in Deafness Rehabilitation from New York University in 1988.

Gwynn moved from the East Coast to Evansville, IN to work as director of the Social Adjustment and Placement program for the Resource Agency of the Deaf and Hard of Hearing (RADHH). In 1991, he was the co-executive director of RADHH.

The following year, Gwynn became the account manager for Sprint/Relay Indiana in Indianapolis and in 1994, moved to Kansas City, MO to be the account manager for Sprint/Relay Missouri.

Gwynn contributes his time to instruct at the ASL/Deaf Culture

interpreter training program at Maplewood Community College. He has taught since 1996.

He serves as a member of the Relay Missouri Advisory Committee and liaison for the Missouri Assistive Technology Equipment Program (MTAP).

### **What do you do in this job?**

As one of the Relay Missouri account manager, I plan, develop and coordinate strategies, projects, programs, marketing plans and budgets for Relay Missouri services. I provide giveaways, training and brochures to businesses, organizations, associations, medical professionals, schools, social service agencies and governments on the use of Relay Missouri services.

For example, last year I worked with the Missouri School for the Deaf to develop and implement a plan for the campus-wide placement of D-Link videophones and to train students, faculty, and staff on the use of the Sprint Video Relay Services.

At major events throughout Missouri, I educate the community about Relay Missouri as a vital part of their daily lives.

My responsibilities include providing solutions to customer issues. Sprint takes pride in incorporating the newest telecommunication technologies to meet Missourians' demands and expectations for superior relay services. At the national level, I handle customer service issues for the Sprint Relay Online service ([www.sprintrelayonline.com](http://www.sprintrelayonline.com)).

I train and work with subcontractors to provide services to Relay Missouri.



*Matthew Gwynn presents a door prize at the Taste of Technology event in Kansas City.*

### **What personal attributes do you bring to your job?**

I am a people-oriented team player with negotiating skills and a sense of humor.

My personal priority is to serve a population with diverse communication needs at all levels because I understand how important it is to them.

### **What are your Relay Missouri goals?**

I want to make Relay Missouri a well-known name so users will instantly recognize Relay Missouri as the best relay service in the state.

I also wish to educate and serve the speech-disabled population because Relay Missouri has specific services that were developed to meet their needs.

### **What is your vision of the future?**

Wireless technology is here today. I see a change from traditional TTYs to wireless devices. Video Relay Services will become wireless because of wireless phones with built-in video cameras. I would love to see a device that seamlessly integrates an all-in-one product that makes full use of Relay Missouri services.

# New Sprint Video Relay Webpage

Sprint Video Relay Service has a new webpage with enhanced features developed for your easy use. The address is [www.sprintvrs.com](http://www.sprintvrs.com).

NetMeeting has a bigger window and appears automatically after hitting the dial button. The text screen is bigger and your Internet Protocol address is provided for your use.

The Sprint VRS Call<sup>SM</sup> for Macintosh users is the only Macintosh standalone program to offer access to VRS.

Clicking on Video, News, Tips and Help provide invaluable information and helpful support service for users of Sprint Video Relay Service.

To meet the fast-growing demand for VRS calls, nine Sprint VRS call centers have been set up in Austin, Houston, Chicago, Denver, Minneapolis, Seattle, Sioux Falls, Rochester and Washington, D.C.

To visit Sprint Video Relay Services, go to [www.sprintvrs.com](http://www.sprintvrs.com).

# Relay Caller Tips

Are you using Video Relay Services? Now you can have your calls go smoother!

1. Wear clothes that are a different shade of color than your skin.

If you are light skinned, wear dark colors such as dark blue or black.

If you are dark skinned, wear light red or yellow.

2. Make sure the area behind you is simple and clear.

Having clutter, people walking around, or a bright light behind you will interfere with the interpreter's ability to see your face and hands clearly.

3. More comfortable speaking for yourself? You can use your voice to talk to the other person while "hearing" what they say in sign!

VRS with Voice Carry Over (VCO) is available for your use. If you have a phone nearby, ask the interpreter to do a VCO call and give your phone number.

The interpreter will then call your friends, family, doctor, or anyone you want, and you can voice for yourself.

# Meet your newest Relay Missouri VRS Installer

Andy Foster is the newest VRS installer to join the Relay Missouri team. He serves the St. Louis metropolitan area and the Illinois side across the Mississippi River.

A native of St. Louis, Foster attended St. Joseph Institute for the Deaf and Chaminade High School. He has a bachelor's degree in criminal justice from Rochester Institute of Technology in Rochester, NY and 6 Relay *Missouri*



Andy Foster

a master's degree in deaf education from Illinois State University in Normal, IL.

Foster has worked in corporate, non-profit, government and start-up places in Chicago and Washington, D.C. Also, he was subcontracted by Sprint to install webcams for video relay service users.

He worked with Kim Bianco-Majeri, Government Account Executive, Sprint TRS sales.

Eventually, Foster returned to St. Louis to set up a computer repair business. He installs D-Link videophones and webcams for Relay Missouri customers.

To get VRS equipment, e-mail Foster at [AFoster@zonefish.com](mailto:AFoster@zonefish.com).

## *Relay Missouri Team*

For information, account or technical questions, please contact:

**Matthew Gwynn**  
**Relay Missouri Account Manager**  
800-377-1180 TTY  
866-493-2262 Voice  
913-661-8950 Fax  
Matthew.Gwynn@mail.sprint.com

**Dennis A. Selznick**  
**Relay Missouri Account Manager**  
866-234-4318 Voice  
636-530-4416 TTY  
636-530-4208 Fax  
Dennis.A.Selznick@mail.sprint.com

For presentations, please contact:

**Deborah Mayer**  
**Relay Missouri Outreach Specialist**  
314-567-1780 TTY  
314-322-1933 Voice Mail  
E-Mail: MayerStL@aol.com  
Pager: DMayer40@sprintpcs.com

For webcams, installation or training, please contact:

**Donald Benfield-Central Missouri**  
**Relay Missouri VRS Installer**  
E-Mail: Benf\_DeafAccess@mchsi.com

**Andy Foster-St. Louis Metro**  
**Relay Missouri VRS Installer**  
E-Mail: AFoster@zonefish.com

## *Relay Missouri Advisory Council*

**Tracy Mishler, Chair**  
**St. John's Mercy Medical Center**  
mishte@stlo.mercy.net

**Jim Busch**  
**Office of the Public Counsel**  
jbusch@ded.state.mo.us

**Walt Cecil**  
**Missouri Public Service Commission**  
waltercecil@psc.state.mo.us

**Matt Gwynn**  
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dhosty@thewholeperson.org

**George Joslin**  
gjoslin@mchsi.com

**Dr. Roy E. Miller**  
**Missouri Commission for the Deaf**  
remiller@mail.state.mo.us

**Tom Solt**  
**Missouri Public Service Commission**  
tomsolt@psc.state.mo.us

**Ric Telthorst**  
**Missouri Telecommunications Industry Association**  
ric@mtia.org

## *Relay Missouri Services*

**Relay Missouri Website**  
www.relaymissouri.com

**Sprint Relay Online (SRO)**  
www.sprintrelayonline.com

**Sprint Video Relay Services (VRS)**  
www.sprintvrs.com

**TTY Relay**  
711 or 1-800-735-2966

**Voice Relay**  
711 or 1-866-735-2460

**Speech-to-Speech Relay (STS)**  
1-800-735-7877

**Voice Carryover Relay (VCO)**  
711 or 1-800-735-0135

**Hearing Carryover Relay (HCO)**  
711 or 1-800-735-2966

**Spanish Relay**  
711 or 1-800-520-7309

**900 Number Relay**  
1-900-230-6363

**Sprint Customer Database Profile**  
1-800-676-3777

**Sprint Relay Customer Service**  
1-800-676-3777

**Sprint TTY Operator Service**  
1-800-855-4000



Dennis A. Selznick  
Account Manager  
1801 Park 270 Drive  
Suite 100  
St. Louis, MO 63146

*The Missouri River*



**See us at the  
NAD Conference**  
Kansas City, MO  
July 6-10, 2004

RelayMO will be at the National Association of the Deaf conference at the Kansas City Marriott, July 6-10. Please stop by our booth to find out the latest products and services for you! [More](#)



## HEY!

RelayMO launches improved website for Missourians

[Details](#)



*Use Sprint Video Relay to send flowers, reserve a dinner table and order tickets to the art show.* [Get Connected](#) 

### In the News

Sprint unveils [sprintrelay.com](#) a 'One-Stop Shop'

A must-visit website for all relay users to use the best relay services!

[Details](#)

**Sprint  
Video Relay**



## Sprint Relay Online

<http://www.SprintRelayOnline.com>

Internet Relay is a new technology that is revolutionizing the way you use relay services.

No TTY needed!

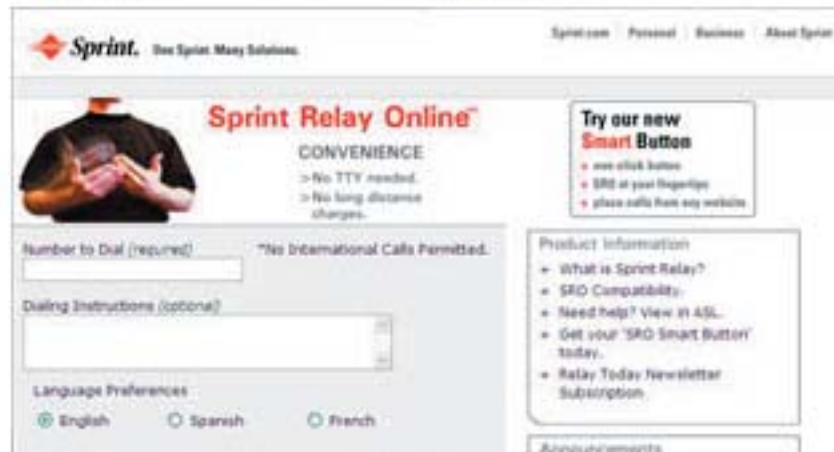
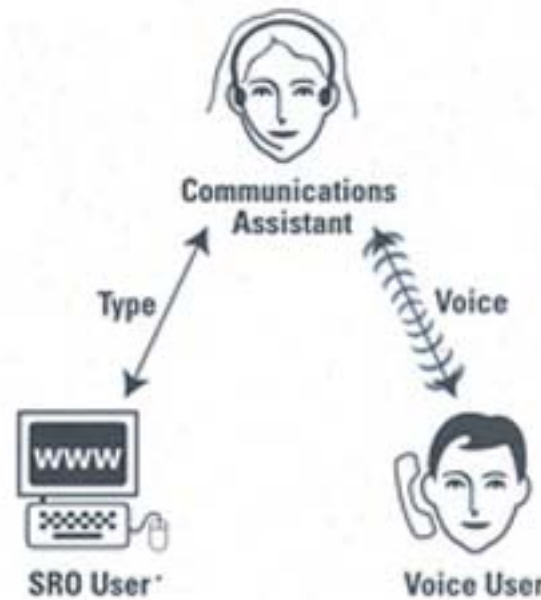
No long distance charges!

Now you can make calls wherever you have access to the Internet with Sprint Relay Online.

What's more, there's no charge for long distance calls when you use our Internet Relay service.

Sprint Relay Online has unique interactive features including:

- Language preferences
- Text size options



# Summary

**Andrew L. Mayer**

**Digital Graphics**

Illustrator • Photoshop

**Print**

InDesign • Acrobat • Prepress

**Studio Operations**

Be your right hand.

Take care of things while you are out.

Reliable and accountable.

*Value Bonus*

**Exhibitions**

Carpentry • Read blueprints

Power tools • Finishing

**Presentations**

PowerPoint • Materials

**Website**

Prepare graphic files for webmaster.

Assist with webpages

Insert image files and copy.

**Writing**

Write • Edit • Proofread

**Professional Intentions**

Long-term basis in assistant capacity.

Make you look good.

You have completed  
viewing the portfolio.

Thank you for  
your time.

Andrew L. Mayer